



AppleCare+ for Schools for iPad Bundle

Service and support from the people who know iPad best.

Technical support

- 24/7 priority access to Apple experts via chat or phone
 - Dedicated support available at 1-800-800-2775, option 3
 - Using iPadOS and iCloud
 - Questions about Apple-branded iPad apps
 - Connecting to wireless networks
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Hardware coverage

AppleCare+ for Schools provides 2-year, 3-year, or 4-year hardware coverage for iPad, Apple Pencil, and Apple-branded iPad keyboard and includes the following:

- iPad
 - Battery that retains less than 80 percent of its original capacity
 - Included USB cable and power adapter
 - Apple Pencil
 - Apple-branded iPad keyboard
 - Up to two incidents of accidental damage per year. No service fee when AppleCare+ for Schools is purchased with select current generation iPad rugged cases
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Service options

- Mail-in repair: Mail in iPad for service using a prepaid shipping box provided by Apple
 - Carry-in repair: Take iPad to an Apple Store or other Apple Authorized Service Provider
 - Express Replacement Service: Apple will ship a replacement device so there's no waiting for a repair
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